

LIFE INSURANCE Customer Information Sheet / Know Your Policy

0.	Title	Description in simple words (Please refer applicable Policy Clause Number in next of	ur policy. You are also advised to go through your Policy Document. column)	Policy Clause Number/ COI	
	and Unique Identification	e Generali Group Term Life Insurance Plan (UIN: 133N003V05)		Part A.	
	Number (UIN) Proposal Number			Part A.	
	Type of Insurance Policy	of Insurance Policy This is a Group, Non-linked, Pure Risk Yearly Renewable Term Insurance Plan.		Part A.	
	Basic Policy Details		ur Membersnip Number is < <xxx>> ur Cover End Date <<dd mm="" yyyy="">></dd></xxx>		
		Your Tenure of Cetificate is < <xx>> years You</xx>	ur Premium Payment frequency is < <yearly half-yearly="" monthly="" quarterly="">> ur Rider Installment Premium (without applicable taxes) is Rs. <<xxx>></xxx></yearly>	Part A. & COI	
		group/scheme.	ur Rider installment Premium (without applicable taxes) is Rs. < /		
	Daliau Causaaa (Daaafita		ur Rider Sum Assured is Rs. < <xxx>></xxx>		
5.	Policy Coverage/ Benefits payable	able There is no maturity benefit under this policy. Death Benefit The death Benefit (Life Cover) amount payable under the plan is equal to the SuM Assured. The death benefit is payable to the beneficiary in the event of a member's death during the policy term.			
				Part C. 5 & 2 Part D. 2	
		Survival Benefit Not Applicable Surrender		_	
		No surrender value is available under this Group Policy.			
	Riders opted, if any	ou have chosen: << Future Generali Group Accident and Sickness Total Permanent Disability Rider/ Future Generali Group Acciderated Terminal Illness Rider/Future enerali Group Accidental Total Permanent Disability Rider/Future Generali Group Core Critical Illness Accelerated Rider/Future Generali Group Accidental Death Rider/ uture Generali Group Extended Critical Illness Accelerated Rider/Future Generali Group Core Critical Illness Rider/Future Generali Group Extended Critical Illness Rider/Future Generali Group Accidental Death Rider/ uture Generali Group Accidental Partial Permanent Disability Rider>>		Part A	
	Exclusions (What the policy			Part F. 5	
	does not cover)	In case of death due to suicide within 12 months from the date of commencement of risk under the policy or from the date of revival of the policy, as applicable, the nominee or beneficiary of the insured member shall be entitled to at least 80% of the total premiums paid till the date of death, provided the policy is in force. This clause will not be applicable during renewal of cover.			
		Please note, for employer employee group where participation for insurance cover is o	compulsory, suicide clause as stated above will not be applicable.		
		For Rider Exclusion, please refer to the respective rider brochure.			
	Waiting /lien Period, if			NA	
	any	Future Generali Group Core Critical Illness Accelerated Rider, Future Generali Group Rider, Future Generali Group Extended Critical Illness Rider:	Extended Critical Illness Accelerated Rider, Future Generali Group Core Critical Illness cement of the scheme or the member's entry to the scheme whichever is later; if critical		
	Grace period			Part C.8	
		for clients opting for annual premium payment mode. If the due premiums are not pair As you have opted for < <xxx>> premium payment frequency, the grace period applic</xxx>			
10.	Free Look Period	b Look Period On receipt of the Certificate of Insurance, the Insured Member may review the Terms and Conditions stated herein. In case the Insured Member is not satisfied with Terms and Conditions, he / she has an option to return the Certificate of Insurance to the Company within 30 days of its receipt, with a request for cancellation, stating reasons for the		Part D.1	
		Conducts, he / site rais an option to return the Cernicate on insurance to the Compari- same. On such cancellation of the Certificate of Insurance, the Company will refund th expenses incurred towards medical examinations, if any, and stamp duty.			
11.	Lapse, paid-up and revival of the Policy	Lapse If the Premiums due are not paid within the Grace Period, the Policy lapses. The date of lapse shall be the due date of the earliest unpaid Premium. The Company shall immediately thereon, cease to be liable to pay any benefits under such lapsed Policy.			
		Paid-Up Not Appicable Revival		Part D 6 & 8	
		The lapsed policy can be revived before the next renewal date of the policy subject to	the Board Approved Underwriting Policy.		
2.	Policy Loan, if applicable Claims / Claims Procedure	No Policy Loan would be available Claims TAT			
J.	olains / olains r locedure	 Raising claim requirements after lodging the claim- Within 10 days Death claim decision for cases without investigation requirement- Within 15 days Death claim decision for cases with investigation requirement. Within 45 days 		n	
		Claims Procedures	eath, mandatory documents and any other available appropriate documents, not later than		
		b) As an alternate, the intimation can be sent via company website https://life.futurege. c) Required list of documents and claim form are mentioned on the website https://life.			
		C) required list or ubcomments and claim round are thermoled on the website mps.//iii. information, if found necessary, in support of the claim. d) On receipt of claim intimation with the required mandatory documents, the claim will e) On receipt of complete documents, final assessment will be done, claim decision will	Il be registered, and primary assessment will be done.	Part F. 3	
		Call centre number of the insurer: 18001022355 Customer Service email: care@		-	
		Details of Company officials Chief Operating Officer			
		Unit 801 and 802, 8th floor, Tower C, Embassy 247 Park, L.B.S. Marg, Vikhroli (W), Mumbai - 400083			
14.	Policy Servicing	Ditcy Servicing Policy Servicing TAT: Financial Transaction - 7 days from the date of request received. Non-Finacial Transaction - 7 days from the date of request received.			
		Website link for downloading the policy servicing forms: https://life.futuregenerali.in/cus	stomer-service/forms-downloads	Part A.	
		Website link for List of documents required for policy servicing: https://life.futuregenere Call centre number of the insurer/ Customer Service email / Website / Customer Porta			
		In case you have any grievance, you may approach our Grievance Redressal Cell: -Email us at care@tuturegenerali.in, or			
		•-mail us at care enturregeneral.in, or Write in to our below Communication address: Customer Services Department Unit 801 and 802, 8th foor, Tower C, Embassy 247 Park, L.B.S. Marg, Vikhroli (W), Mumbai – 400083, or		Part G Grievance Redressal Procedure & List of Insurance Ombudsmen	
		L.B.S. Marg, Vikhroli (W), Mumbai – 400083, or •You may also reach out to Your nearest branch. You can locate Your nearest branch	on Our Website at https://life.futuregenerali.in/customer-service/branch-locator/		
15.	Grievances/Complaints	Raise your concern online at https://life.futuregenerali.in/customer-service/enquiry-fo -If you are a Senior citizen, you may write to us at the following id: senior.citizens@ful			
		In case not satisfied with the resolution of your grievance: Write to our Grievance Redressal Officer at gro@futuregenerali.in, or Approach IRDAI (Insurance Regulatory and Development Authority of India) • Online notify that/unwai regida gov in			
	 Online portal: http://www.igms.irda.gov.in Toll Free Number: 155255 / 1800 425 4732, or Approach Insurance Ombudsman; please visit https://www.cioins.co.in/ombudsman for details 		for details		

Declaration by the Policy Holder: I have read the above and confirm having noted the details.

 I have read the above shall continue maying income and policy holder)

 Place:

 Date:

 Note: The information must be read in conjunction with the product brochure and policy document. In case of any conflict between Customer Information Sheet (CIS) and the policy document the terms and conditions mentioned in the policy document shall

 care @tifficegeneralt.in
 1800 102 2355

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The Company has an Anti-Fraud Policy in place. Life coverage is included in this product. Please visit the website for more details. If you have any request, grievance, complaint or feedback, you may reach out to us at care@futuregeneral.in. For further details please access the link: https://life.ituregeneral.in/customer-service/grievance-redressah-procedure. Future Group's and Generali Group's lability is restricted to the extent of their shareholding in Future Generali India Life Insurance Company Limited. (IRDAI Regn. No: 133) (CINLVEG1054): CI65289). Regd. Office & Corporate Office address: Unit 801 and 802, 8th floor, Tower C, Embassy 247 Park, L.B.S. Marg, Vikhroli (W), Mumbai - 400083 | Email: care@futuregeneral.in | Call us at 1800 102 2355 | Website: life.ituregeneral.in | Comp Code : Comp-October-2024_2323.

BEWARE OF SPURIOUS PHONE CALLS AND FICTITIOUS/FRAUDULENT OFFERS