



काउन्सिल फॉर इन्शुरन्स ओम्बुड्समैन
Council for Insurance Ombudsmen

Ref: CIO/2025-26

15.05.2025

To,
CEOs of all Insurance Companies

Sir/Madam,

Sub: Updation of address and contact details of Offices of Insurance Ombudsman

In view of changes in the address and contact details of some of the Offices of Insurance Ombudsman, we are enclosing updated list for effecting necessary changes in your company's website and in policy certificates and communication to policy holders/claimants.

Thanking You,


Secretary General
(CIO)

Details of Insurance Ombudsman Offices

Sl. No.	Office of Insurance Ombudsman	Address	E mail	Landline NOs.
1	AHMEDABAD	Jeevan Prakash, 6th floor, Near S.V.College Relief Road, Tilak Marg, Ahmedabad- 380 001. Gujarat	E-mail: oio.ahmedabad@cioins.co.in	079-25501201 079-25501202
2	BENGALURU	Jeevan Soudha Building, PID No.57-27-N-19 Ground Floor, No. 19/19, 24th Main Rd., 1st Phase J.P. Nagar, Bengaluru- 560 078.	Email : oio.bengaluru@cioins.co.in	080-26652048 080-26652049
3	BHOPAL	LIC of India Zonal Office Bldg., 1st Floor, South Wing, Jeevan Shikha, Opp. Gayatri Mandir 60-B, Hoshangabad Road, Bhopal-462 011	Email : oio.bhopal@cioins.co.in	0755-2769201 0755-2769202 0755-2769203 0755-2769200
4	BHUBANESWAR	62, Forest Park, Bhubaneswar, PIN -751 009.	Email : oio.bhubaneswar@cioins.co.in	0674-2596455 0674-2596429 0674-2596003 0674-2596461
5	CHANDIGARH	Jeevan Deep, Ground Floor, LIC of India Bldg., SCO 20-27, Sector 17-A, Chandigarh -160 017	E-mail: oio.chandigarh@cioins.co.in	0172-2706468 0172-2773101 0172-2990938 0172-2706196 0172-2707468 0172-2772101 0172-2990942
6	CHENNAI	Fatima Akhtar Court, 4th flr, 453 (old 312), Anna Salai Teynampet, Chennai 600 018	E-mail: oio.chennai@cioins.co.in	044-24333668 044-24333678
7	DELHI	2/2 A, 1st Floor, Universal Ins. Building, Asaf Ali Road, New Delhi- 110 002.	Email : oio.delhi@cioins.co.in	011-46013992
8	GUWAHATI	Jeevan Nivesh Bldg., 5th Floor, Near Pan Bazar S. S. Road, Guwahati-781 001	E-mail: oio.guwahati@cioins.co.in	0361-2631307 0361-2632204 0361-2732937 0361-2632205
9	HYDERABAD	6-2-46, 1st Floor, Moin Court Lane Opp.Hyundai Showroom, A. C. Guards, Lakdi-ka-pool, Hyderabad 500 004	E-mail : oio.hyderabad@cioins.co.in	040-23376991 040-23312122 040-23376599 040-23328709 040-23325325
10	JAIPUR	Jeevan Nidhi II, Ground Floor, Bhawani Singh Road, Ambedkar Circle Jaipur -302 005.	E-mail: oio.jaipur@cioins.co.in	0141-2740363
11	KOCHI	10th Floor, LIC Bldg, Jeevan Prakash Opp Maharaj College Ground M.G.Road Ernakulam, Kochi- 682 011	E-mail: oio.ernakulam@cioins.co.in	0484-2358759 0484-2358734 0484-2358336
12	KOLKATA	7th Floor of Hindusthan Building (Annex), 4, C R Avenue, Kolkata-700 072	E-mail: oio.kolkata@cioins.co.in	033-22124339 033-22124341
13	LUCKNOW	Jeevan Bhavan, Phase II, 6th Floor, Nawal Kishore Road, Hazratganj, Lucknow- 226 001.	E-mail: oio.lucknow@cioins.co.in	0522-4002082
14	MUMBAI	IIIrd Floor, Jeevan Seva Annexe S.V.Road, Santacruz West Mumbai-400 054.	E-mail: oio.mumbai@cioins.co.in	022-69038800 022-69038827/8829 022-69038831/8832 022-69038833
15	NOIDA	Bhagwan Sahai Palace ,4th flr Main Road , Naya Bans, Sector 15, Noida-201301 Dist: G.B.Nagar Uttar Pradesh	E-mail: oio.noida@cioins.co.in	0120- 2514252 0120-2514253 0120-4027589
16	PATNA	2nd Floor, Lalit Bhawan, Bailey Road, Patna- 800 001	E-mail: oio.patna@cioins.co.in	061-22547067 061-22547068
17	PUNE	3rd Floor, Jeevan Darshan -LIC of India Bldg N.C. Kelkar Road, Narayan Peth, Pune- 411 030.	Email : oio.pune@cioins.co.in	020-24471175
18	THANE	2nd Floor, Jeevan Chintamani Building, Vasant Rao Naik Mahamarg, Thane (West), Thane - 400 604	Email: oio.thane@cioins.co.in	022-20812868 022-20812869